



**FINAL
SERVICE PLAN
AND BUDGET**

Fiscal Year 2024/2025

***Adoption
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INTRODUCTION

The Butte County Association of Governments (BCAG) is formed by a Joint Powers Agreement (JPA) between the County of Butte and the incorporated cities of Chico, Gridley, Biggs, Oroville, and the Town of Paradise. BCAG is the state designated Regional Transportation Planning Agency (RTPA) and the federally designated Metropolitan Planning Organization (MPO) for Butte County.

In addition, BCAG's JPA gives responsibility to BCAG for the administration and operation of the region's consolidated public transit service. The BCAG Board of Directors is the policy making authority for transit decisions. The formation of Butte Regional Transit (B-Line) was the result of the consolidation of the region's transit systems after a multi-year planning effort by the cities, town, county and BCAG staff. B-Line provides fixed-route and paratransit services to the cities, town and the county. B-Line service began in July 2005.

The BCAG Board of Directors is responsible for all policy decisions under the authority of BCAG, as the Policy Board for Butte Regional Transit. Transit policy decisions require a super majority vote of the Board, seven (7) of the ten (10) Board members. The Policy Board reviews and makes decisions based upon the recommendations presented by the Transit Administrative Oversight Committee and BCAG staff.

PURPOSE OF ANNUAL SERVICE PLAN AND BUDGET

BCAG is required to annually prepare a transit service plan and budget for Butte Regional Transit as per the JPA. The purpose of this Plan and Budget is to describe the transit services to be provided for the upcoming FY 2024/25. In addition, operating and capital expenses are identified with available funding sources. The transit service plan and budget also describe the committees established to provide valuable input and oversight on transit related matters.

TRANSIT ADMINISTRATIVE OVERSIGHT COMMITTEE

The Transit Administrative Oversight Committee (TAOC) was established as a result of the transit consolidation process. The TAOC includes administrative and other staff representatives from the county, cities, town and BCAG. It meets as necessary to review and provide guidance concerning the B-Line transit service. The committee also provides recommendations to the BCAG Board of Directors on the Annual Transit Service Plan and Budget and other transit issues that may arise during the year that are not included in the Plan. All transit policy issues, transit service and operating matters are reviewed with this Committee prior to a recommendation being made to the BCAG Board of Directors.

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

The BCAG Social Services Transportation Advisory Council (SSTAC) was established under the requirements of the Transportation Development Act (TDA) with representatives established by statute. The SSTAC serves as an advisory committee to BCAG staff and the Policy Board on all transit issues. In particular, the SSTAC meets on an as needed basis during the year to provide input during the Unmet Transit Needs (UTN) process.

FY 2023/24 HIGHLIGHTS AND ACCOMPLISHMENTS

BCAG was successful in securing operating, planning, and capital funds through various federal and state programs. B-Line continues to recover from COVID-19 impacts on ridership and supply chain delays. The following are some of the accomplishments for the year:

- Awarded FY 2022/23 FTA 5307 funds for operating and capital assistance for updated on-demand software and mobile ticketing platform. The contract was awarded to TripSpark Technologies to migrate to new on-demand software that will streamline scheduling and better meet rider needs.
- Awarded FFY 2023 5310 funds for five paratransit vans.
- Awarded FY 2022/23 Low Carbon Transit Operations Program (LCTOP) grant for zero-emission technology and infrastructure upgrades.
- Applied for SB-125 funds for zero-emission deployment and facility improvements.
- Purchased five GILLIG battery electric buses and associated charging equipment that will be delivered in 2025.
- Completed underground upgrades to support deployment of zero-emission technology.
- Continued analysis on providing Non-Emergency Medical Transportation (NEMT) within Butte County.
- Completed the B-Line Routing Study that identified recommendations to improve ridership, alternative routing options, and technology solutions, including microtransit in Chico, Oroville, and Paradise.
- Implemented recommendations of the B-Line Routing Study, including simplifying the fare structure and re-routing of Route 17 to better align service with the new location of the Jesus Center, the fairgrounds, and new development.
- Engaged in various outreach events to promote B-Line services, such as the Chico Thursday Night Market, the Salmon Festival, Feather Fiesta Days, Red Suspenders Day, pop-ups at Chico State, and outreach to social service agencies.
- Completed the Unmet Transit Needs Assessment for FY 2024/25.
- Coordinated and partnered with Butte OEM and CalOES on the Butte County Emergency Plan and required updates.
- Group member of the Butte County Emergency Logistics Team.

FY 2024/25 GOALS

- Implementation of on-demand scheduling software and upgraded mobile ticketing system.
- Identify feasible recommendations from the B-Line Routing Study to meet the current and future needs of B-Line riders.
- Contract with a consulting firm to prepare marketing materials to introduce new services and zero-emission technology.
- Upgrade shelters and bus stops as needed.
- Contract with a consulting firm to complete an analysis of hydrogen fueling options for the Butte Regional Operations Center.
- Continued assessment with PG&E on infrastructure and power supply upgrades to support the introduction of zero-emission vehicles and charging equipment.

- Continued exploration of preferred alternative(s) identified in the NEMT Action Plan.
- Continue the partnership with Local and Regional Law Enforcement with Homeland Security Threat Training (if requested).
- Continue to partner with Butte OEM and CalOES on Butte County Emergency Action Plan.
- Continue to partner with the Butte County Emergency Logistics Team.
- Change and implement policy changes for the B-Line service and to continue to evaluate current policies and needs of local and regional B-Line customers.
- Continue researching and applying for grants to assist with operations and capital costs.
- Update the Agency Safety Plan, as required by the Public Transit Agency Safety Plan regulation, and the Transit Asset Management Plan at required intervals.
- Continued presence at community events to engage with the public about processes, regulations, and changes to B-Line services.

FIXED ASSETS

FIXED ROUTE

During the fiscal year, focus will continue to be on the transition of B-Line’s fleet to zero-emission technology. BCAG will continue to utilize existing grants and seek other funding through federal and state sources for the purchase of zero-emission transit buses, including acquisition, construction, and leasing of required supporting facilities/infrastructure. BCAG also anticipates six 32’ diesel Freightliners will be delivered and put into service in the fiscal year.

Planning will focus on network redesign solutions identified in the Routing Study. The Study provided a comprehensive analysis of all aspects of B-Line operations to determine how to best improve the system within available resources. The consultant team analyzed routes, schedules, passes, technologies, ridership, marketing, etc. Paired with public outreach and surveys, the Study will guide steps to improve B-Line. Staff will continue to assess the recommendations in the Study and appropriate timeline to introduce new services and routing changes.

PARATRANSIT

Paratransit buses have historically been purchased using the FTA 5310 Traditional program, and funding under this program appears to be sufficient for the time being. B-Line anticipates four paratransit vans will be delivered in 2025.

SHELTERS AND ADVERTISING

As seen in the budget, there continues to be an increase in advertising revenue from the introduction of additional exterior ad space. Additionally, staff is actively identifying appropriate shelters and bus stops for replacement and rehabilitation.

FY 2024/25 FINAL BUDGET

The total funding requirements for transit operations is \$12,842,517. The FY 2024/25 budget is \$1,024,416 higher than the prior year budget, an increase of 8.7%. The following items are notable changes in the FY 2024/25 budget:

COST INCREASES

- Increase of \$177,499 in Fleet/Facility Insurance and 8% in Purchased Transportation per Transdev two-year contract extension.
- Increase of \$42,070 in Public Outreach to distribute marketing materials for service changes, mobile ticketing, and zero-emission vehicles. The Low Carbon Transit Operations Program (LCTOP) grant will cover \$40,000 of this expense.
- Increase of 5.6% in Software Maintenance to account for increasing license and product fees.

COST DECREASES

- Decrease of \$15,727 in Operations Facility Lease with the close of Round 1 of the New Market Tax Credits.

FUNDING

Funding for the transit service is provided from three major categories: Federal Transit Administration (FTA), TDA, and passenger fares.

BCAG developed a single blended farebox ratio for urban and rural operations of 15.6% that was implemented in FY 2022/23. Passenger revenue in the budget covers 10.2% of overall costs, which is an increase of 10.4% from the prior year approved budget.

Annual FTA operating grants are awarded to transit recipients during the operating year, thus budgeted federal funding is based on prior year amounts adjusted for any known changes. In the final budget, Federal/Other funding covers approximately 42.3% of revenue, a 2% increase over the prior year funding.

TDA funding makes up the remaining 47.5% of transit funding. TDA funds include State Transit Assistance (STA) funding and Local Transportation Funding (LTF), which comes from state tax on fuel and a ¼ cent of state sales tax revenue, respectively.

In fiscal year 2024/25 B-Line will continue to claim TDA funds directly as an operator, which was a procedure that was initiated in fiscal year 2019/20, as approved by the TAOC.

CAPITAL BUDGET

Five battery electric buses were ordered last year and are scheduled to be delivered in 2025. Charging equipment is scheduled to be ordered in the fiscal year. Six smaller diesel buses with seating for 24 passengers will be delivered in the fiscal year. Four paratransit vans are also scheduled to be delivered.

As part of B-Line’s efforts to streamline service and improve on-time performance, the agency plans to enhance its mobile ticketing and scheduling platforms. B-Line will continue steps to implement microtransit and non-emergency medical transportation (NEMT) services by purchasing four microtransit vans in the fiscal year. The upgraded scheduling platform will have the capability to accommodate microtransit, NEMT, and paratransit trips.

The following table outlines the FY 2024/25 Final B-Line Budget in relation to the previous two years information.

**FISCAL YEAR 2024/25
OPERATING BUDGET**

	2022/23 APPROVED BUDGET	2022/23 ACTUAL ANNUAL	2023/24 APPROVED BUDGET	2024/25 PROPOSED BUDGET	Difference	% CHANGE
OPERATING EXPENSES						
ADMINISTRATION						
Printing and Signage	\$ 38,000	\$ 23,684	\$ 40,000	\$ 40,000	\$ -	0.0%
Processing Fees/Mobile App	3,600	10,656	7,200	7,200	-	0%
Training and Travel	6,000	823	6,000	6,000	-	0.0%
Public Outreach	50,000	37,990	60,000	102,070	42,070	70.1%
Software Maintenance	264,046	277,678	264,046	278,745	14,699	5.6%
IT Support Staff	-	-	60,000	60,000	-	
Paratransit ADA Certification	55,000	40,802	45,000	45,000	-	0.0%
Support Services	480,000	539,951	525,000	525,000	-	0.0%
TOTAL ADMINISTRATION	\$ 896,646	\$ 931,584	\$ 1,007,246	\$ 1,064,015	\$ 56,769	5.6%
OPERATIONS AND MAINTENANCE						
Communication	\$ 22,025	\$ 22,503	\$ 22,025	\$ 22,025	\$ -	0.0%
Fleet/Facility Insurance	478,434	389,374	497,760	675,259	177,499	35.7%
Vehicle Maintenance	140,000	42,290	140,000	140,000	-	0.0%
Maintenance Equipment	25,000	23,665	25,000	25,000	-	0.0%
Purchased Transportation	8,007,513	7,959,885	8,290,238	8,949,511	659,273	8.0%
Fuel	1,100,000	1,200,046	1,100,000	1,224,000	124,000	11.3%
Transit Kiosk Security- Chico/Oroville	132,000	130,536	132,000	132,000	-	0.0%
Transit Kiosk Lease- Chico	6,000	5,500	6,000	6,000	-	0.0%
Ops Facility Lease- to BRTC	20,821	20,821	20,821	5,094	(15,727)	-75.5%
Facility Operations/Maintenance	479,350	418,498	460,000	472,460	12,460	2.7%
TOTAL OPS AND MAINTENANCE	\$ 10,411,143	\$ 10,213,118	\$ 10,693,844	\$ 11,651,349	\$ 957,505	9.0%
SUB-TOTAL OPERATING EXPENSES	\$ 11,307,789	\$ 11,144,702	\$ 11,701,090	\$ 12,715,364	\$ 1,014,274	8.7%
APPROPRIATION FOR CONTINGENCIES	\$ 113,078	\$ -	\$ 117,011	\$ 127,153	\$ 10,142	8.7%
TOTAL OPERATING REQUIREMENTS	\$ 11,420,867	\$ 11,144,702	\$ 11,818,101	\$ 12,842,517	\$ 1,024,416	8.7%
OPERATING REVENUES						
Fixed Route Passenger Fares	\$ 780,416	\$ 837,770	\$ 987,520	\$ 1,088,074	\$ 100,554	10%
Paratransit Fares	185,270	178,127	203,515	226,271	22,756	11%
TOTAL OPERATING REVENUE	\$ 965,686	\$ 1,015,897	\$ 1,191,035	\$ 1,314,345	\$ 123,310	10.4%
NON-OPERATING REVENUE						
TDA	\$ 6,274,848	\$ 4,898,840	\$ 5,307,959	\$ 6,095,854	787,895	15%
FEDERAL/OTHER	\$ 4,180,333	\$ 5,229,965	\$ 5,319,107	\$ 5,432,317	\$ 113,210	2%
TOTAL REVENUES	\$ 11,420,867	\$ 11,144,702	\$ 11,818,101	\$ 12,842,517	\$ 1,024,416	8.7%

**FISCAL YEAR 2024/25
CAPITAL BUDGET**

	2022/23 APPROVED BUDGET	2022/23 ACTUAL ANNUAL	2023/24 APPROVED BUDGET	2024/25 DRAFT BUDGET
CAPITAL OUTLAY				
Equipment/ Structures	\$ -	\$ 163,635	\$ 50,000	\$ 60,000
Mobile Ticketing				289,450
On Demand platform				375,000
Fixed Route Vehicles/Assets - Zero-Emission	\$ 4,431,026	-	4,760,000	6,390,125
Fixed Route Vehicles - Diesel		-	1,500,000	1,500,000
Paratransit Vehicles	-	-	360,000	360,000
Microtransit Vans				418,862
TOTAL CAPITAL OUTLAY	\$ 4,431,026	\$ 163,635	\$ 6,670,000	\$ 9,393,437
CAPITAL OUTLAY FUNDING SOURCES				
BRT Capital Reserves	\$ 589,257	\$ 115,285	\$ 968,231	\$ 782,147
Restricted TDA - (diesel bus)		-	1,500,000	1,500,000
State of Good Repair (SGR) - Zero-Emission	\$ 1,074,000	-	1,074,000	1,300,000
State of Good Repair (SGR) - Facility		-	-	
FTA 5307 ARP				1,473,099
Low Carbon Transit Operations Program (LCTOP) - Zero-Emission	\$ 1,000,000	-	1,000,000	1,260,000
FTA 5307- On Demand				300,000
FTA 5310 FY 2021		-	360,000	360,000
FTA 5339 Bus and Bus Facilities Grant	\$ 1,767,769	48,350	1,767,769	1,767,769
FTA 5339(a) FY 2020 - Mobile Ticketing				231,560
FTA 5339(a) FY 2021&2022 - Microransit Vans				418,862
TOTAL CAPITAL OUTLAY FUNDING	\$ 4,431,026	\$ 163,635	\$ 6,670,000	\$ 9,393,437

FY 2024/25 B-LINE SERVICE PLAN

B-Line provides fixed route and paratransit services within Butte County. The following section details both services, hours of operation, and service hours.

FIXED ROUTE SERVICES

B-Line completed the Routing Study in 2023 to identify current and future needs of its riders. Staff will continue to identify improvements for implementation in FY 2024/25.

Intercity Fixed Routes

Five intercity fixed-routes are provided on the B-Line. They are summarized below:

Route 20 Chico – Oroville. This intercity route operates between Chico and Oroville seven days a week. Weekday service begins at 5:50 AM and ends at 8:00 PM. Weekend service begins at 7:50 AM and ends at 6:00 PM. Weekday headways on Route 20 are 60 minutes peak, and 120 minutes midday; and weekend headways are 120 minutes. Total round-trip between Chico and Oroville is approximately one hour and 50 minutes with a layover in Oroville.

The major stops and timepoints on Route 20 are: Chico Transit Center, Fir Street Park and Ride, Forest Ave Xfer (Wal-Mart & Bank), Butte County Administration and Oroville Transit Center (Mitchell & Spencer).

Route 30 Oroville – Gridley – Biggs. Route 30 operates between Oroville and Biggs with stops in Palermo and Gridley, Monday through Saturday. Weekday service begins in Oroville at 7:45 AM and ends in Oroville at 4:50 PM. Saturday service begins at 8:47 AM and ends at 5:00 PM. Weekday headways are approximately four hours and Saturday headways are 180 minutes. There is a five-minute layover in Biggs and vehicles go out of service in Oroville between each return trip. The total round-trip travel time between Oroville and Biggs is approximately one hour and 40 minutes.

The major stops and timepoints on Route 30 are: Oroville Transit Center (Mitchell & Spencer), Lincoln & Palermo (Palermo), Heritage Oaks Mall (Gridley) and 6th and B Streets in Biggs.

Route 32 Gridley – Chico. Route 32 provides one morning trip and one evening trip between Gridley and Chico on weekdays only. The morning trip begins in Biggs at 6:40 AM, serves Gridley at 6:51 AM and arrives at the Chico Transit Center at 7:40 AM. The evening trip leaves the Chico Transit Center at 5:20 PM and ends in Biggs at 6:20 PM. The total travel time between Gridley and Chico is approximately 60 minutes. Vehicles will go out of service at the end of each trip.

Major stops and timepoints on Route 32 are: City Hall - 6th & C St (Biggs), Spruce & SR 99 (Gridley), Midway & Durham Dayton Hwy (Durham), and the Chico Transit Center.

Route 40 Paradise – Chico. Route 40 provides service between Paradise and Chico, six days a week. Weekday service (Eastbound) begins in Chico at 6:50 AM and ends in Paradise at 6:23 PM and weekday service (Westbound) begins in Paradise at 7:44 AM and ends in Chico at 6:23 PM. Weekday headways are approximately 240 minutes, with more frequent service during the evening peak hours. Saturday service (Eastbound) begins at 9:50 AM in Chico and ends at 5:03 PM in Paradise and Saturday service (Westbound) begins at 10:44 AM in Paradise and ends at 6:00 PM in Chico. Round trip travel times between Paradise and Chico are approximately an hour and 52 minutes with a 10-minute layover scheduled in Paradise. For most runs, Route 40 alternates with Route 41.

Major stops and timepoints on Route 40 are: Chico Transit Center, Forest Ave Xfer @ Wal-Mart (Chico), Almond & Birch (Paradise) and Skyway & Wagstaff (Paradise).

Route 41 Magalia – Chico. Route 41 provides service between Magalia and Chico Monday through Saturday. Eastbound service begins in Chico at 7:20 AM and ends in Magalia at 6:24 PM and the Westbound service begins in Magalia at 6:35 AM and ends in Magalia at 5:00 PM. Headways are approximately 130 minutes, with some variation during the peak hours. Round trip travel times between Magalia and Chico are approximately two hours and 10 minutes. For most runs, Route 41 alternates with Route 40. Saturday service is available between Magalia and Paradise on three round trip loops, one in the morning, one midday and one in late afternoon.

Major stops and timepoints on Route 41 are: Skyway & Colter (Paradise Pines), Lakeridge @ Holiday Market (Magalia), Skyway & Wagstaff (Paradise), Almond & Birch (Paradise), Forest Ave Xfer (Wal-Mart & Bank) (Chico) and the Chico Transit Center.

Local Fixed Routes - Chico

In Chico, there are eleven local fixed routes. It is important to note that most routes in Chico are timed to depart the Chico Transit Center at approximately 0:50 minutes past the hour in the mornings and 0:10 minutes past the hour in the afternoons. Also, many of the routes in the system are through-routed (interlined) with each other to improve connectivity and reduce the number of vehicles that are required to operate service. Each of the Chico routes is summarized below.

Route 2 – Mangrove. Route 2 provides service between the Chico Transit Center and Ceres & Lassen via Mangrove and Cohasset. Service is provided every 30-minutes during the peak morning hours and every 60-minutes at all other times of the day. Monday through Friday service begins at 6:15 AM at Ceres & Lassen and ends at Ceres & Lassen at 8:34 PM. Saturday service begins at 8:15 AM at Ceres & Lassen and ends at 7:00 PM at the Chico Transit Center. Round trip running time on Route 2 is approximately 45 minutes with layover time at the Chico Transit Center. During peak times, Route 2 is through-routed with Route 7 at Ceres & Lassen.

Major stops and timepoints along Route 2 are: The Chico Transit Center, 5th & Mangrove, Parmac & Rio Lindo, North Valley Plaza and Ceres & Lassen.

Route 3 – Nord/East. Route 3 provides service between the Chico Transit Center and North Valley Plaza via Nord and East. Service is provided every 60-minutes at most times of the day with the exception of several AM peak-hour times where service increases to 30-minutes. Monday through Friday service on Route 3 begins at 6:18 AM at North Valley Plaza and ends at 9:00 PM at the Chico Transit Center. Saturday service begins at 8:50 AM at North Valley Plaza and ends at 7:00 PM at the Chico Transit Center. Round trip running time on Route 3 is 49 minutes with layover time at the Chico Transit Center. Route 3 is through-routed with Route 4 at North Valley Plaza.

Major stops and timepoints on Route 3 are: Chico Transit Center, West 8th Avenue & Nord, East & Nord, East & Esplanade and North Valley Plaza.

Route 4 – First/East. Route 4 provides service between the Chico Transit Center and North Valley Plaza via E. First, Manzanita and East. Service is provided every 60-minutes at most times of the day with limited 30-minute service during peak hours. Monday through Friday service begins at 6:15 AM at North Valley Plaza and ends at 9:00 PM at the Chico Transit Center. Saturday service begins at the Chico Transit Center at 8:50 AM and ends at the Chico Transit Center at 7:00 PM. Round trip running time on Route 4 is 49 minutes with layovers at the Chico Transit Center and North Valley Plaza. Route 4 is through-routed with Route 3 at North Valley Plaza.

Major stops and timepoints on Route 4 are: Chico Transit Center, Chico Junior HS, First & Longfellow, Pleasant Valley HS and North Valley Plaza.

Route 5 – East 8th Street. Route 5 provides service between the Chico Transit Center and the Chico Mall via E. 8th/E. 9th and Forest. Service is provided every 60-minutes on both weekdays and

Saturdays. Monday through Friday service begins at 6:15 AM at the Forest Ave Xfer (Bank) and ends at 8:34 PM at the Forest Ave Xfer (Bank). Saturday service begins at 8:15 AM at the Forest Ave Xfer (Bank) and ends at 7:00 PM at the Chico Transit Center. Round trip running time on Route 5 is 49 minutes with a layover at the Chico Transit Center.

Major stops and timepoints on Route 5 are: Chico Transit Center, 9th Street & Pine, 8th Street and Highway 32, 8th Street and Olive and the Forest Ave Xfer (Bank).

Route 7 – Courthouse/East. Route 7 provides service between North Butte County Courthouse and Pleasant Valley High School via E. 20th St, Forest Ave, Bruce and Manzanita to Ceres/Lassen. Route 7 is the only route in Chico that does not provide service to the Chico Transit Center. Monday through Friday service on Route 7 provides three runs, peak AM and PM hours, and one mid-day run. Service on Monday through Friday begins at 6:45 AM at the North Butte County Courthouse and ends at 5:30 PM at Ceres and Lassen. Route 7 is through-routed with Route 2 at Ceres and Lassen. Round trip running time on Route 7 is 51 minutes.

Major stops and timepoints on Route 7 are: Forest Ave Xfer (Bank), Marsh Junior HS, Pleasant Valley HS and, Ceres & Lassen.

Route 8 – Nord. Route 8 is a student shuttle that directly connects CSU-Chico with student neighborhoods northwest of the campus. Route 8 also provides a connection to other routes at the Chico Transit Center at 2nd and Salem. Route 8 provides 30-minute service Monday through Friday only while CSU-Chico is in session. Monday through Friday service begins at 7:34 AM at Nord & University Village Apt. and ends at 9:34 PM at the Chico Transit Center. Friday service ends at 4:04 PM at the Chico Transit Center. Round trip running time on Route 8 is 24 minutes and there is no scheduled layover time between runs. Route 8 is through-routed with Route 9 at the Chico Transit Center.

Route 9 – Oak/Warner/Cedar. Route 9 is also a student shuttle that directly connects CSU-Chico with student neighborhoods north and south of the campus. Route 9 also provides a connection to other routes at the Chico Transit Center at 2nd & Salem. Like Route 8, Route 9 provides 30-minute service Monday through Friday only while CSU-Chico is in session. Monday through Friday service begins at 7:33 AM at 4th Avenue & Cedar and ends at 10:01 PM at the Chico Transit Center. Friday service ends at 4:01 PM at the Chico Transit Center. Round trip running time on Route 9 is 27 minutes and there is no scheduled layover time between runs. Route 9 is through-routed with Route 8 at the Chico Transit Center.

Route 9C- Cedar Loop. Route 9C is a limited service loop that only operates when the regular Route 9 (Student Shuttle) is not running, including: Fridays after 4 PM (year around), Saturdays year around and CSUC breaks. Friday afternoon service begins at 5:10 PM at the Chico Transit Center and ends at 8:24 PM at the Chico Transit Center. Monday through Friday service, when the regular Route 9 is not running, begins at 7:50 AM at the Chico Transit Center and ends at 8:24 PM at the Chico Transit Center. Saturday service begins at 8:30 AM at the Chico Transit Center and ends at 6:24 PM at the Chico Transit Center.

Note: Routes 8, 9 and 9c are subject to modification of route times as needed when Chico State implements a reduction in on-campus classes due to unforeseen circumstances.

Route 14 – Park/Forest/MLK. Route 14 provides service from the Chico Transit Center to Park Ave/MLK/Forest Ave. Route 14 services E 20th St & Forest & MLK in a clockwise loop. At the Chico Transit Center, Route 14 interlines with Route 15. Monday through Friday Route 14 provides 20-minute service during AM and PM peak hours and 30-minute service throughout the rest of the day and 60 minutes in the evenings. Saturday Route 14 provides 60-minute service. Round trip running time on Route 14 is approximately 35 minutes for each loop. Route 14 Monday through Friday service begins at 6:18 AM at the Forest Ave Xfer (Wal-Mart) and ends at 9:45 PM at Chico Transit Center.

Saturday service begins at 7:50 AM at Chico Transit Center and ends at 6:45 PM at Chico Transit Center.

Major stops and timepoints on Route 14 are: Chico Transit Center, 20th St & E. Park, Forest Ave Xfer (Wal-Mart), and E. Park & MLK.

Route 15 – Esplanade/Lassen. Route 15 provides service along the Esplanade and Lassen Ave corridor; between Ceres/Lassen and the Chico Transit Center. Monday through Friday Route 15 provides 20-minute service during AM and PM peak hours and 30-minute service throughout the rest of the day and 60 minutes in the evenings. Saturday Route 15 provides 60-minute service. Round trip running time on Route 15 is approximately 45 minutes for each loop. Route 15 Monday through Friday service begins at 6:15 AM at Ceres & Lassen and ends at 9:34 PM at Ceres & Lassen. Saturday service begins at 7:50 AM at the Chico Transit Center and ends at 6:34 PM at Ceres & Lassen. Route 15 is through routed with Route 14 at the Chico Transit Center.

Major stops and timepoints on Route 15 are: Chico Transit Center, Esplanade & 5th, Esplanade & East, Lassen & Cohasset and Ceres & Lassen.

Route 16 – Esplanade/SR 99. Route 16 provides service from the Chico Transit Center to Esplanade and SR 99. Route 16 provides 60-minute service Monday through Saturday. Round trip running time on Route 16 is 52 minutes for each loop. Monday through Friday service begins at 6:55 AM at Esplanade & SR 99 and ends at 6:55 PM at Esplanade & SR 99. Saturday service begins at 7:55 AM at Esplanade & SR 99 and ends at 5:55 PM at Esplanade & SR 99. Route 16 is through routed with Route 17 at the Chico Transit Center.

Major stops and timepoints on Route 16 are: Chico Transit Center, Esplanade & 5th, Rio Lindo & Parmac, East & Esplanade and Esplanade and SR 99.

Route 17 – Park/Fair/Forest. Route 17 provides service from the Chico Transit Center to Park Ave/Fair St/Forest Ave. Route 17 services E 20th St & Fair & Forest in a counter-clockwise loop. At the Chico Transit Center, Route 17 interlines with Route 16. Route 17 provides 60-minute service throughout the entire day. Round trip running time on Route 17 is 35 minutes for each loop. Route 17 Monday through Friday service begins at 7:30 AM at Chico Transit Center and ends at 6:05 PM at Chico Transit Center. Saturday service begins at 8:30 AM at Chico Transit Center and ends at 6:05 PM at Chico Transit Center.

Major stops and timepoints on Route 17 are: Chico Transit Center, 20th St & E. Park, E. Park & MLK, and Forest Ave Xfer (Bank).

Route 52 – Chico Airport Express. Route 52 provides peak hour 60-minute service between the Chico Transit Center and the Chico Airport. This service operates Monday through Friday, beginning at 6:30 AM until 9:00 AM. Afternoon service resumes at 3:06 PM and ends at 5:40 PM. Total running time for Route 52 is 50 minutes.

Major stops and timepoints on Route 52 are: Chico Transit Center, North Valley Plaza and Chico Airport.

Local Fixed Routes - Oroville

Oroville has four local fixed routes. These services are summarized below.

Route 24 – Thermalito. Route 24 provides service from the Oroville Transit Center (Mitchell & Spencer) along Mitchell and Feather River Blvd to Thermalito and Butte County Public Works/Administration. Route 24 provides 60-minute service Monday through Friday with a 1-hour layover midday. Service begins at 6:34 AM at the Oroville Transit Center (Mitchell & Spencer) and

ends at 7:30 PM at the Oroville Transit Center (Mitchell & Spencer). Route 24 is timed to connect with the Route 20 at Butte County Public Works for transfers to Chico. Total round trip running time on Route 24 is 36 minutes. Route 24 is through routed with Route 27.

Major stops and timepoints on Route 24 are: Oroville Transit Center (Mitchell & Spencer), 14th & Grand and Public Works/Administration.

Route 25 – Oro Dam. Route 25 provides service from the Oroville Transit Center (Mitchell & Spencer) to the Feather River Cinemas and Downtown. Route 25 provides 60-minute service Monday through Friday with a 1-hour layover midday. Service begins at 6:12 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:50 PM at the Oroville Transit Center (Mitchell & Spencer). Total round trip running time on Route 25 is 18 minutes. Route 25 is through routed with Route 26.

Major stops and timepoints on Route 25 are: Oroville Transit Center (Mitchell & Spencer) and Feather River Cinemas.

Route 26 – Olive Highway/Kelly Ridge. Route 26 provides service from the Oroville Transit Center (Mitchell & Spencer) along Olive Highway to Gold Country Casino and Kelly Ridge as well as serving the Orange and Acacia area. Monday through Friday Route 26 provides 60-minute service to South Oroville and Gold Country Casino and alternating 120-minute service to Kelly Ridge (5 trips per day) and the Orange & Acacia area (6 trips per day). Service begins at 6:33 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:21 PM at the Oroville Transit Center (Mitchell & Spencer). Total running time for Route 26 is between 28 and 34 minutes depending on which alternate loop it is running. Route 26 is through routed with Route 25.

Major stops and timepoints on Route 26 are: Oroville Transit Center (Mitchell & Spencer), D St & Meyers, Gold Country Casino, Kelly Ridge & Royal Oaks, Oroville Hospital and Orange & Acacia.

Route 27 – South Oroville. Route 27 provides service from the Oroville Transit Center through South Oroville to Las Plumas High School. Route 27 provides 60-minute service Monday through Friday, with a 1-hour layover at 10 AM. Monday through Friday service begins at 7:10 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:50 PM at the Oroville Transit Center (Mitchell & Spencer). Total running time for Route 27 is 20 minutes. Route 27 is through routed with route 24.

Major stops and timepoints on Route 27 are: Oroville Transit Center (Mitchell & Spencer), Las Plumas High School and Meyers & D St.

Days and Hours of Operation and Fleet Requirement

The following table summarizes the services that will be provided on B-Line and shows the days and hours of operation of all fixed route services. The table also shows how many buses are required for each route (fleet requirement) and peak-hour headways.

Figure 1: Hours of Operation and Fleet Requirements

Route	Hours of Operation	Fleet Requirement	Peak Hour Headway
Intercity Routes			
Route 20 Chico – Oroville	Monday – Friday 5:50 AM – 8:00 PM Saturday/Sunday 7:50 AM – 6:00 PM	3	M-F: 60 min. Sat/Sun: 120 min.
Route 30 Oroville – Gridley – Biggs	Monday – Friday 7:45 AM – 4:50 PM Saturday 8:47 AM – 5:00 PM	1	M-F: 240 min. Sat: 120 min.
Route 32 Gridley – Chico	Monday – Friday One round-trip: 6:40 AM – 7:40 AM and 5:20 PM – 6:20 PM	1	M-F: One round-trip
Route 40 Paradise – Chico	Monday – Friday 6:50 AM – 6:23 PM Saturday 9:50 AM – 6:00 PM	1	M-F: 240 min. Sat: 240 min.
Route 41 Paradise Pines – Chico	Monday – Friday 6:24 AM – 6:24 PM Saturday 9:45 AM – 6:03 PM	1	M-F: 120 min. Sat: three trips in Magalia loop only

Route	Hours of Operation	Fleet Requirement	Peak Hour Headway
Local Chico Routes			
Route 2 Mangrove**	Monday – Friday 6:15 AM – 8:34 PM Saturday 8:15 AM – 7:00 PM	2	M-F: 60 min. Sat: 60 min.
Route 3 Nord/East**	Monday – Friday 6:18 AM – 9:00 PM Saturday 8:50 AM – 7:00 PM	2	M-F: 30 min. Sat: 60 min.
Route 4 First/East**	Monday – Friday 6:15 AM – 9:00 PM Saturday 8:50 AM – 7:00 PM	2	M-F: 30 min. Sat: 60 min.
Route 5 E. 8 th Street	Monday – Friday 6:15 AM – 8:34 PM Saturday 8:15 AM – 7:00 PM	1	M-F: 60 min. Sat: 60 min.
Route 7 Courthouse/East**	Monday – Friday 6:45 AM – 5:30 PM	1	M-F: 60 min.
Route 8 Nord**	Monday – Thursday 7:34 AM – 9:34 PM Friday 7:34 AM – 4:04 PM	1	M-F: 30 min.
Route 9 Oak/Warner/Cedar**	Monday – Thursday 7:33 AM – 10:01 PM Friday 7:33 AM – 4:01 PM	1	M-F: 30 min.
Route 14 Park/Forest/MLK	Monday – Friday 6:18 AM – 9:45 PM Saturday 7:50 AM – 6:45 PM	3	M-F: 20 min. Sat: 30 min.
Route 15 Esplanade/Lassen	Monday – Friday 6:15 AM – 9:34 PM Saturday 7:50 AM – 6:34 PM	3	M-F: 20 min. Sat: 30 min.
Route 16 Esplanade/SR99	Monday – Friday 6:55 AM – 6:55 PM Saturday 7:55 AM – 5:55 PM	2	M-F: 60 min. Sat: 60 min.
Route 17 Park/Fair/Forest	Monday – Friday 7:30 AM – 6:05 PM Saturday 8:30 AM – 6:05 PM	2	M-F: 20 min. Sat: 30 min.
Route 52 Chico Airport	Monday-Friday 6:30 AM – 5:40 PM	1	M-F: 60 min.

** Routes 2, 3, 4 and 7 are all through-routed with each other at various times. Routes 8 and 9 are through-routed with each other.

Route	Hours of Operation	Fleet Requirement	Peak Hour Headway
Local Oroville/Paradise Routes			
24 Thermalito *Interlined with 27	Monday – Friday 6:34 AM – 7:30 PM	0.5	M-F: 60 min.
25 Oro Dam *Interlined with 26	Monday – Friday 6:12 AM – 6:50 PM	0.5	M-F: 60 min.
26 Olive Highway *Interlined with 25	Monday – Friday 6:33 AM – 6:21 PM	0.5	M-F: 60 min.
27 South Oroville *Interlined with 24	Monday – Friday 7:10 AM – 6:50 PM	0.5	M-F: 60 min.

Estimated Annual Fixed Route Vehicle Service Hours

Figure 2 provides an estimate of annual vehicle service hours for all B-Line fixed routes. Vehicle service hours are defined as all the time buses are in service during established hours and over established routes, or as specifically authorized by BCAG. All time during which buses are not in service for the purpose of transporting passengers, including but not limited to platform time, driving buses to or from Contractor facilities for any reason (maintenance, fueling, driver relief, etc.) and all other vehicle operations for purposes other than passenger transportation, do not constitute vehicle service hours.

Figure 2: Estimated Annual Fixed Route Vehicle Service Hours (As of 4/2024)

Route	Estimated Annual Vehicle Service Hours
Intercity Routes	
20 Chico – Oroville	7,360
30 Oroville – Gridley – Biggs	1,666
32 Gridley – Chico	510
40 Paradise – Chico	2,347
41 Paradise Pines – Chico	3,149
Intercity Subtotal	15,032
Local Chico Routes	
2 Mangrove	4,432
3 & 4 Nord/East-First/East	9,511
5 E. 8 th Street	4,063
7 Bruce/Manzanita	1,849
8 & 9 Nord – Warner/Oak	3,443
9C Warner/Oak (Non-Student Shuttle)	407
14 & 17 Park/MLK/Fair/Forest	9,564
15 & 16 Esplanade/Lassen/SR 99	9,978
52 – Chico Airport Express	1,525
Local Chico Routes Subtotal	44,772
Local Oroville Routes	
24 & 27 Thermalito & Las Plumas	2,958
25 & 26 Central Oroville & Kelly Ridge	2,869
Local Oroville Routes Subtotal	5,827
TOTAL Est. Fixed Route Annual Vehicle Service Hours	65,631

B-LINE PARATRANSIT

B-Line Paratransit provides complementary Paratransit service in accordance with the Americans with Disabilities Act. B-Line Paratransit also offers Dial-a-Ride service for seniors and persons with disabilities. To be eligible for the service, riders must be 70 years of age or older or have an impairment that prevents using the fixed route system.

The service area of B-Line Paratransit includes the Chico Urban Area, the entire Town of Paradise and portions of Paradise Pines, Wilderness Way off of Pentz Road, and the greater Oroville area, including the City of Oroville and portions of unincorporated Butte County. Services on B-Line Paratransit are operated during the same time as the fixed route services. Services are operated during the following hours:

- Monday through Friday: 5:50 AM to 10:00 PM
- Saturday: 7:00 AM to 10:00 PM
- Sunday: 7:50 AM to 6:00 PM

The complete B-Line Paratransit Policies and Procedures are posted on the B-Line website at www.blinetransit.com.

Estimated Annual Vehicle Service Hours for Paratransit: 23,000

Legal Holidays

B-Line services are closed on the following six legal holidays:

1. New Year's Day
2. Memorial Day
3. Independence Day
4. Labor Day
5. Thanksgiving Day
6. Christmas Day

Summary of Service Hours All Routes

The combined service hours for all fixed route and paratransit services is 88,631. B-Line staff will be working with Transdev to define service hours as may be affected through external changes occurring after July 1, 2024 and associated contract costs which may also be affected.